

Flooding Resource List

Emergency Lines

Fire/Ambulance/Police: 9-1-1

Highway Hotline: 5-1-1 or 1-888-335-7632

- *Information on highway closures, washouts, construction and travel conditions.*

SK Alert:

- *Official emergency alerts, evacuation notices, and public safety information.*
- Register: <https://emergencyalert.saskatchewan.ca/signup/index.html>

Public Safety + Assistance

Water Security Agency's (WSA) Flood Forecasting Advisories: 1-866-727-5420

- *Information regarding high-flow and flood advisories, river levels, runoff outlooks, flood maps and technical advice before, during and after flooding events.*
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Provincial Disaster Assistance Program (PDAP) (Toll-Free): 1-866-632-4033

- *Supports recovering efforts from natural disasters such as floods, tornadoes, plow winds and other severe weather events.*

Saskatchewan Public Safety Agency (SPSA) (Toll-Free): 1-800-667-9660 (Option 5, then Option 1)

- *Emergency support for flooding is for municipalities, towns, villages and First Nations responding to active flooding.*

Saskatchewan Crop Insurance Corporation (SCIC): 1-888-935-0000

- *Support producers by providing information to help them make informed decisions and understand how those decisions may impact their Crop Insurance coverage.*

WSA's Emergency Flood Damage Reduction Program: 1-800-727-5420

- *Provides assistance to implement emergency flood protection measures for communities, rural municipalities, businesses and non-profit organizations.*

The Ministry of Highways Customer Service Centre: 1-844-754-4929

- *Public inquires on flood-related road closures, flooding over highways, washouts, culvert failures and access issues on provincial highways.*

Guidelines for Disposing of Flood Related Debris

Mental Health + Wellness

[Healthline 811](#) (Professional Health Advice and Mental Health and Addictions dedicated line): 8-1-1

[9-8-8 Suicide Crisis Helpline](#): 9-8-8

[Kids Help Phone](#): Text CONNECT to 686868 or call 1-800-668-6868

[Saskatchewan 211](#): Dial or text 2-1-1

- *Connects residents with emergency food, temporary housing, financial assistance, mental health supports, community organizations, disaster recovery services and more.*

[Farm Stress Line](#): 1-800-667-442

- *24/7 confidential access for Saskatchewan producers, their family members and their employees to crisis counsellors trained in agriculture.*

[Hope for Wellness Helpline](#): 1-855-242-3310

- 24/7 support for Indigenous people across Canada.

[Métis Nation–Saskatchewan Crisis Line](#): 1-877-767-7572

- 24/7 mental health support for Métis people across the province.

Utilities

[SaskEnergy](#):

- Emergency Gas Leak: 1-888-700-0427
- Customer Service: 1-800-567-8899

[SaskPower](#):

- Emergency Line: 310-2220

[SaskTel](#): 1-800-727-5835

[Canadian Red Cross](#): 1-800-418-1111

- *May provide emergency lodging, registration, personal services and recovery assistance during disasters when requested by local authorities.*

Insurance

[SGI Canada](#)

- 1-844-855-274
- Submit an auto or property claim online: www.MySGI.ca

[Wawanesa Insurance](#): 1-844-929-2637

[RBC Insurance](#): 1-855-570-0907

[TD Insurance](#): 1-866-361-2311

Claim Tips for Hail, Wind + Flooding

- Contact Insurance Broker as soon as it is safe to do so.
- Take photos and videos of all damage.
- Make a list of damaged or destroyed belongings.
- Save receipts for emergency purchases, cleanup supplies, hotel stays, meals, and repairs.
- Keep damaged items whenever possible until your insurance adjuster has inspected them, unless they pose a health or safety risk.

Loss Prevention Information: <https://sgicanada.ca/storm-smart>

Insurance Bureau of Canada (Informational)

- <https://www.ibc.ca/contact-us>
- <https://www.ibc.ca/insurance-basics/how-insurance-works/dispute-resolution>