**Privacy Policy**

**General Information**

When you visit our website, we collect some limited technical information, mainly to help us provide you with good site navigation and to collect statistics about the use of our site. We use cookies for this purpose. Cookies are data stored on your computer or other device when websites are loaded in a browser. They are widely used to ‘remember’ you and your preferences, either for a single visit (through a ‘session cookie’) or for multiple repeat visits (using a ‘persistent cookie’). They ensure a consistent experience for visitors and perform essential functions. Cookies may be set our website (known as ‘first-party cookies’), or by third parties, such as those who serve content or provide analytics services on the website (‘third-party cookies’).

We do not automatically collect personal information such as your name, street address, email address, or phone numbers. However, if you send us a question or ask us to put you on a distribution list, or submit a complaint or disclosure online, we will keep and use the contact information you send us so we can respond to you.

**Complainant and Discloser Confidentiality**

If you contact us with a complaint or a disclosure, we recommend that you provide the information by telephone, fax, regular mail, or through the online forms on our website, since there is a risk for emails to be intercepted. The information you provide us is subject to confidentiality rules in *The Ombudsman Act, 2012* and *The Public Interest Disclosure Act*, requiring us to maintain the confidentiality with respect to all matters that come to our knowledge in the exercise of our powers and the carrying out of our duties. Otherwise, only the Ombudsman may disclose information in a report that the Ombudsman considers necessary to establish grounds for the conclusions and recommendations in the report. The Ombudsman may also disclose information when she believes it would be in the public interest, in your interest, or in the interest of a public entity or other person.

**Online Complaint and Disclosure Forms**

Information that you submit to us in the online complaint and disclosure forms is secured using Secure Socket Layer (SSL) technology. SSL is a transfer security protocol for establishing authenticated and encrypted links between networked computers. When we receive your online complaint, we will first try to contact you by telephone, and then by mail. We will only email you once we have confirmed your email address.

**Links**

We have provided links from this site to other sites that may be relevant to some of our visitors. We are not responsible for the content of those other sites or their privacy practices.

To report a broken link, contact us at [ombreg@ombudsman.sk.ca](mailto:ombreg@ombudsman.sk.ca).

**Questions**

If you have any questions about this site, please <contact us>.