



November 20, 2014

Mary McFadyen
Ombudsman
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In follow-up to your office's telephone conversation with Deputy Minister Max Hendricks, I am writing to formally request an investigation into care at Santa Maria Special Care Home in Regina.

Margaret Warholm passed away in hospital on October 6, 2013, three days after leaving the facility. Her family has raised concerns that a lack of care was a factor in her death. Santa Maria is an affiliate of the Regina Qu'Appelle Health Region.

I am requesting that you investigate the circumstances surrounding Margaret Warholm's care and death and whether the provincial special care home guidelines were followed in this case. I would request that you report any findings and recommendations that you may have.

The Regina Qu'Appelle Health Region has indicated it is fully supportive of a review and it will cooperate in your investigation.

Please do not hesitate to contact me or Ministry of Health staff if we can be of any assistance during your investigation.

A handwritten signature in black ink, appearing to read "Dustin Duncan".

Dustin Duncan